

Hotel Business Management System ISPC Planner 2024

Functionality Checklist

CRM - Comprehensive customer and supplier database:

- ✦ input customer passport, driving licence, identification card and contact data
- ✦ compose target audience groups and send e-mail newsletters
- ✦ use integrated e-mail client, document business conversations, meetings and calls
- ✦ make a list of employee roles and grant permissions to each role
- ✦ use reminders to do things before you forget them
- ✦ retrieve any lithuanian based company data from rekvizitai.lt *)
- ✦ comprehensive database of world countries, regions and cities *)
- ✦ GDPR consent management, personal data reports and personal data removal tool *)

Accommodation order administration:

- ✦ hotel plan, facility and room data
- ✦ offered service rates by season, service type and room type
- ✦ input comprehensive order data: reservation status, accommodation period and room
- ✦ use integrated graphical week or month spanning reservation time-table for visual convenience
- ✦ print template-based memo for a customer based on order data
- ✦ print today's plan listing all arrivals and departures ordered by time

Customer billing and performance analysis:

- ✦ prepare customer invoice in one click based on order data using invoice templates
- ✦ customize invoices by choosing desirable detalization level and adding notes
- ✦ send PDF invoice to a customer using integrated e-mail client
- ✦ fully automate invoice generation and sending using automated billing capability
- ✦ analyze performance and trends using two and three-dimensional analysis tool

Business accounting:

- ✦ customize SAF-T chart of accounts, use General Ledger and general journal
- ✦ automatically generate operations based on predefined rules
- ✦ manage purchases, sales and payments, enjoy automated payment allocation
- ✦ use wage registry, petty cash vouchers, cash book, cash income and expense orders
- ✦ calculate depreciation of fixed assets
- ✦ use month and year close procedures, prepare financial reporting documents
- ✦ integrate bank payments by exporting/importing ISO 20022 XML files *)

*) Optional add-on modules

Deployment methods: Internet server; On premises server; Standalone Windows PC

End user devices: Windows PC; any PC/tablet/phone with Internet browser

User Interface: English, Spanish, Lithuanian, Russian

+ Customize the system according to your business needs!